

GUIDELINES VERSION: 11/6/2021

CULTURE – SAFELY!

Your health and ours have the highest priority for us. With our safety concept, we would like to realize unforgettable theater and concert evenings together with you, our dear audience. All internal procedures are according to the necessary regulations to contain the Covid-19-virus, so you can enjoy a live concert experience free of any worries. These safety measures are regularly adjusted in line with the currently valid legislation for pandemic protection and therefore are subject to alterations at short notice. **Keeping this in mind, please ensure that the performance will actually take place by checking on our site www.theater-essen.de shortly before performance time / arrival at our concert and theater venues.**

SAFETY PROTECTION MEASURES

- Please follow the instructions of the service staff and mind the announcements.
- For your visit it is mandatory to use a medicinal or FFP2 mask inside all buildings, also during the entire performance (valid for children age 6 and older as well).
- Please keep a distance of at least 1,50m to other guests, as a single person, family or couple. Our entry guiding system should facilitate this for you. Please stay within the prescribed walking routes.
- You are encouraged to use the hand disinfectant dispensers provided at all entrances and exits.
- Please mind the recommended coughing and sneezing etiquette.
- Access to restrooms is restricted to a smaller number of persons. Please regard the access rules on location.
- All performances are given without intermissions.

RECORDING OF PERSONAL CONTACT DATA

In order to be able to identify and interrupt an infection chain as fast as possible, we as performance hosts are required to record your personal contact data (name, street address and a phone number). When buying tickets, you will receive (one per ticket) a form to collect your contact data. Please return the filled in form when arriving to the performance. We also provide the form on our site for download.

Should you have forgotten to bring the form, we have blank forms available at our premises, you can fill these in on location preferably with an own pen. The forms are collected and destroyed after four weeks according to data protection guidelines. Please plan an early arrival at the performance venue, to avoid unnecessary waiting time.

VISIT WITHOUT VERIFICATION

As of today it is possible to attend events in each to the Theater and Philharmonie Essen's locations (the Aalto- and Grillo-Theater, the Casa, as well as the Philharmonie) without the submission of verification of a negative test result, a complete vaccination, or recovery from the Covid-19 virus.

MASK-WEARING REQUIREMENTS ON OUR PREMISES

In order to attend one of our performances it is mandatory to wear a **particle-filtering half mask** on the premises, within the entire building. Masks of the FFP2 or higher standards (KN95/N95) and medicinal masks are permitted. The mask must be worn during the entire performance. Should you have forgotten your mask for once, please ask the staff in the front building or at the ticket office. Please mind that **children age 6** or older have to wear such a mask also when entering the premises.

Should you be liberated from wearing a mask by means of a medical certificate, it is essential that you inform us when buying tickets at our ticket office or by telephone under +49 (0) 2 01 81 22-200.

SAFETY PROTECTION MEASURES FOR CHILDREN AND YOUTHS

Children age 6 or older are required to wear a medicinal mask when attending performances. Children under the age of 6 are exempt from the mask-wearing requirements.

ADMISSION

The admission and guidance systems ensure that you will always be able to maintain sufficient distancing to other visitors of our performances. **Please mind the color coding and admission guidance which is printed on your ticket.** Should you miss this information or have any questions about this guidance, please feel free to ask our serviced staff, they will be glad to assist you.

DISTANCING IN THE PERFORMANCE HALLS

All performances of the *Theater und Philharmonie Essen* are in accordance with an infection protection concept. We have planned the seating arrangement in our venues following the current legislation regarding pandemic control. Please only occupy the seat with the seat number printed on your ticket, or the seat appointed by our service staff locally. Should there be any questions or disagreements about the occupancy of seats please ask our service staff. They will be happy to assist in resolving this.

RESTROOM/DESINFECTION DISPENSERS

Access to restrooms is restricted to a smaller number of persons. Please regard the access rules on location to ensure the necessary distancing to other visitors. Our service staff will be happy to assist you. You will find disinfection dispensers in the entrance areas of our buildings.

SERVICE FOR LATECOMERS

In case of you arriving late, we will try to arrange an uncomplicated delayed entrance to the performance. Please understand that the admission to the concert halls will only be possible during appropriate moments, you may then only occupy the seat with the seat number printed on your ticket, or the seat appointed by our service staff locally. In rare occasions a delayed admission unfortunately will not be possible at all. Delayed admission is generally not possible to the Schauspielhaus. Late-arriving attendees can watch the concert / the theater performance via live on-screen transmission while waiting for delayed admission.

VENTILATION AND AIR-CONDITIONING

The venues of the *Theater und Philharmonie Essen* are equipped with powerful state-of-the-art ventilation systems. Thus, the contagion risk is substantially minimized. Our equipment is DHTG certified. The certificate is published on our website and in the foyers of our buildings.

Aalto-Theater: The ventilation system of the Aalto-Theater is dimensioned for maximal occupancy of the concert hall. Currently the capacity (occupancy) is well under 50 percent, therefore a manifold amount of fresh air can be provided per guest. The ventilation equipment processes 100% fresh air which is brought to the seats via the seatbacks of the front row. Simultaneously the spent air is guided upward and then exhausted through the hall's ceiling. Therefore, an additional distribution of any viruses through the ventilation system is ruled out.

Philharmonie Essen: The ventilation system of the **Alfried Krupp Saal** and in the **RWE Pavillon** is being operated with 100% fresh air owing to the exceptional current situation. Spent air is exhausted promptly. The ventilation equipment in the Philharmonie guarantees the necessary hourly air exchange for every guest. The systems are basically dimensioned for the maximum occupancy of the halls. Currently the occupancy is well under capacity, so a manifold amount of fresh air can be provided per guest. Therefore, an additional distribution of any viruses through the ventilation system is ruled out.

Schauspiel: The ventilation system in the **Grillo-Theater** is always operated with 100% fresh air. Spent air is exhausted promptly. The ventilation equipment in the Grillo-Theater guarantees the necessary and prescribed hourly air exchange for every guest. The system is basically dimensioned for the maximum occupancy of the theater. Currently the occupancy is well under capacity, so a manifold amount of fresh air can be provided per guest. Therefore, an additional distribution of any viruses through the ventilation system is ruled out. **Casa:** The ventilation system in the Casa is always operated with 100% fresh air. The system is basically dimensioned for the maximum occupancy of the casa. Currently the occupancy is well under capacity, so a manifold amount of fresh air can be provided per guest.

CATERING

In the **Aalto-Theater**, our culinary offering is available to you again in the cafeteria from one hour before the performance's beginning (starting June 3). Please make your reservation under www.schauspiel-gastronomie.de.

On days with concert performances the Philharmonie Club is open two hours before beginning of the performance. In line with valid pandemic protection measures we ask you to inform yourselves about the possibility of visiting the restaurant on the website of the Philharmonie Club, www.philharmonioclub-essen.de.

Please note that bar service at the Schauspiel is suspended until further notice, we apologize for this.

GUIDANCE FOR ADMISSION TO THE PHILHARMONIE

In order to make your visit to our performances in the Philharmonie uncomplicated and carefree, please mind the following guidance regarding admissions to the building:

- Your ticket is provided with a sticker which determines the place of entry.
- Should your ticket be marked with a **blue, red or violet sticker** (the color is printed in wording additionally on the ticket) the admission will occur only via the **entrance at Huysenallee** (square in front of the Philharmonie). In case you arrive with your own vehicle, you should use the **underground garage "Saalbau"** (entrance is in front of the Sheraton hotel; destination address for vehicle GPS: Huysenallee 53)
- Should your ticket be marked with a **green, orange or magenta sticker** (the color is printed in wording additionally on the ticket) the admission will occur only via the **entrance at Stadtgarten** (ticket office). In case you arrive with your own vehicle, you should use the **underground garage "Philharmonie"** (entrance is about Rolandstraße; destination address for vehicle GPS: Huysenallee 17)
- The **exit after the performance's end** will be organized by our service staff. In general, you will leave our venues in the same way as you have entered them. Please follow the local staff's instructions.

Please reserve **ample spare time** for arrival and entrance. Please mind the **signage, instructions and announcements** of the service staff during admission.

Destination addresses for vehicle GPS systems:

underground garage Saalbau: Huysenallee 53, 45128 Essen
underground garage Philharmonie: Huysenallee 17, 45128 Essen